

## 14 BUSINESS AND ECONOMICS

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### WATCH

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**A Watch the video. Complete these summary sentences.**

Conversation 1

- 1 They arrange to meet next \_\_\_\_\_ .
- 2 The company is being affected by \_\_\_\_\_ and there's a risk of \_\_\_\_\_ .
- 3 The company has organised for their staff a \_\_\_\_\_ .

Conversation 2

- 4 Richard has recently been \_\_\_\_\_ .
- 5 Richard is stressed because his project \_\_\_\_\_ .
- 6 The factory suffered a \_\_\_\_\_ which \_\_\_\_\_ .

**B Compare your ideas with a partner.****C Look at the video script. What are the missing words?****D Watch again and check your answers.**

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### PRACTISE PRONUNCIATION

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**A Practise the conversations in pairs.****B Which words or phrases are difficult for you? Tell a partner.****C Watch again and listen to the words / phrases that are difficult to say.**

Ask your teacher to stop the video.

Repeat the word(s) / phrases.

**D In pairs, practise reading the dialogue again.**

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### KARAOKE

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Watch the karaoke version and look at the video script. Act out the karaoke lines in *italics*.

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**VIDEO SCRIPT**


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**Conversation 1**

- Ricky        Ring, ring. Ring, ring. Hi. Fernanda?
- Fernanda    Yeah.
- Ricky        It's Ricky.
- Fernanda    *Oh hello! What can I do for you?*
- Ricky        I was just ringing <sup>1</sup> \_\_\_\_\_ to discuss sales plans for the next few months.
- Fernanda    Oh right. OK. *When did you have in mind?*
- Ricky        Well, I'm free Monday morning and Thursday afternoon next week. Do either of those suit?
- Fernanda    Monday's <sup>2</sup> \_\_\_\_\_, but Thursday's possible. I've got an appointment downtown, but I should be back by one – two at the latest.
- Ricky        *Well, let's say two to be* <sup>3</sup> \_\_\_\_\_. *I'll book the meeting room.*
- Fernanda    OK. How are things going in your area, anyway?
- Ricky        Well, I can't say we've been <sup>4</sup> \_\_\_\_\_.
- Fernanda    No. It's the same for me. *There's been a definite downturn since last year.*
- Ricky        It's the same for everyone. Until the housing market picks up it's going to be difficult to <sup>5</sup> \_\_\_\_\_.
- Fernanda    I know. Still, we're going to have to do something or we'll all be laid off.
- Ricky        Well, this is what we need to discuss on Thursday. *I'll email you the agenda later with some other stuff.*
- Fernanda    OK.
- Ricky        Are you going to the tennis tomorrow?
- Fernanda    Tennis?
- Ricky        Didn't you see the email? We've been invited to watch the tennis tournament they've got on this week. We have a corporate box apparently.
- Fernanda    *I must've* <sup>6</sup> \_\_\_\_\_. *Are you sure I'm invited?*
- Ricky        We all are! It's some kind of team-building day. I'm not sure why they're spending money on corporate events like that, but I'm happy to accept free food and drinks and to watch top players hitting balls at each other.
- Fernanda    Absolutely. Is Ralph Christmas playing?
- Ricky        I think he might be.
- Fernanda    Well, I'd certainly be happy to watch him play.
- Ricky        *Exactly. It'll distract us from the economic catastrophe.*
- Fernanda    Well, you're easily distracted.
- Ricky        <sup>7</sup> \_\_\_\_\_ !
- Fernanda    OK, enough. Let's start again.

**Conversation 2**

- Ricky        OK. Are we the same people?
- Fernanda    No. You're a client this time, chasing up an order, OK?
- Ricky        Yeah.
- Fernanda    Ready?
- Ricky        Ring, ring. Ring, ring.
- Fernanda    Hello, Beautiful Kitchens, Fernanda speaking.
- Ricky        Ah, hello. It's Richard Gomez.

- Fernanda Oh, hello Richard. How are you?
- Ricky <sup>8</sup> \_\_\_\_\_ ! And I only came back from holiday yesterday!
- Fernanda Oh, that's right. You were going on a safari in Kenya.
- Ricky Was I? Yes, the safari was wonderful. We saw giraffes and elephants  
<sup>9</sup> \_\_\_\_\_ .
- Fernanda That sounds great.
- Ricky Yes. I shot a lion and I have his head on my wall at home.
- Fernanda Really?
- Ricky Yes. I thought I might do the same to you!
- Fernanda Oh!
- Ricky Yes, because I'm incredibly stressed, because the kitchens for the new flats that I ordered before my holiday haven't arrived.
- Fernanda Oh dear.
- Ricky Oh dear! Is that <sup>10</sup> \_\_\_\_\_ ? The whole project is delayed now! Where are they?
- Fernanda Er ... there was a big fire in the kitchen factory and all our kitchens were destroyed!
- Ricky Really? That's unfortunate. But that's your fault. I need my kitchens now!
- Fernanda Right. Well, let me speak to my boss and I'll  
<sup>11</sup> \_\_\_\_\_ .
- Ricky OK. But remember the lion!
- Fernanda Right. OK. I will. Bye.
- Ricky Bye.
- Fernanda I think I preferred your last character!