

09 WORK

WATCH

- A Watch the video. Write what you hear about the following people and places.**

Nelson

The marketing manager

Jordana

The kitchen

The open-plan office

- B Compare your ideas with a partner.**
- C Look at the video script. What are the missing words?**
- D Watch again and check your answers.**

PRACTISE PRONUNCIATION

- A Practise the conversation in pairs.**
- B Which words or phrases are difficult for you? Tell a partner.**
- C Watch again and listen to the words / phrases that are difficult to say.**
Ask your teacher to stop the video.
Repeat the word(s) / phrases.
- D In pairs, practise reading the dialogue again.**

KARAOKE

Watch the karaoke version and look at the video script. Act out the karaoke lines in *italics*.

VIDEO SCRIPT

- Mai So this is where I work. *I'll just talk you through this plan.*
- Danilo OK!
- Mai So, this is the main reception area, and this is where Nelson, the main security guard sits. *He's OK*¹ _____ *you ALWAYS have your ID card with you at all times. No ID, no questions, no arguing!*
- Danilo He sounds a bit scary.
- Mai *Oh,*² _____ *than his bite, really.*
- Anyway, then you walk through this security gate here. Security's pretty tight across the building. They have to know who's coming in so that they can reduce the amount of stuff that ends up walking out, if you know what I mean!
- Danilo *Wow!*³ _____ *a problem, then?*
- Mai Well, maybe in the past, but it's not really an issue now, though.
- Danilo⁴ _____ *sorry, though, I guess.*
- Mai Exactly. Now if you go through this door here and down the corridor, first you come to the marketing manager's office, which is in there. She deals with all the marketing and⁵ _____ for new marketing campaigns, ads, IT campaigns, so plenty of social networking and that kind of thing. And she's really good with technology.
- Danilo Right.
- Mai And just around the corner here is Jordana, the secretary. Oh, actually, first, on the right here is a little kind of kitchen with a kettle to make tea or coffee and a fridge and microwave and everything. *The microwave can be a bit temperamental sometimes.*
- Danilo You're lucky – we don't have a kitchen in our office. We have to get our coffee from a machine and then go to a café round the corner if we want to get a sandwich or whatever at lunchtime.
- Mai *Really? I guess I should*⁶ _____ *, then!*
- Anyway, as I was saying, this is where Jordana works. She may only be the secretary, but really she's like the boss of the company. She knows everything about everyone. She knows every piece of gossip, every office secret. If there are any bodies buried anywhere, she'll know where they are.
- Danilo Hmm. I think every office has a Jordana!
- Mai *Then, if you*⁷ _____ *here, you come to the big open-plan office bit, and this is where I'm based.*
- Danilo How many people usually work in this bit, then?
- Mai I think there are 11 or 12. It's quite a big space.
- Danilo *And what're they like? Do you all get on OK?*
- Mai Yeah, they're basically⁸ _____. I mean, I wouldn't say we're best friends or anything, even though I do sometimes socialise a bit with some of them, but we all seem to maintain a⁹ _____, which is what counts in the end, isn't it?
- Danilo I guess so, yeah. And how do you find it, working in a big open-plan space?¹⁰ _____, what with all the noise and the coming and goings and stuff?
- Mai *To be honest, I hardly notice it anymore. I've been there quite a while, so I'm totally used to it.*
- Danilo You're institutionalised!
- Mai I guess you could put it like that, yeah.