

14 BUSINESS AND ECONOMICS

WATCH

A Watch the video. Complete these summary sentences.

Conversation 1

- 1 They arrange to meet next _____ .
- 2 The company is being affected by _____ and there's a risk of _____ .
- 3 The company has organised for their staff a _____ .

Conversation 2

- 4 Richard has recently been _____ .
- 5 Richard is stressed because his project _____ .
- 6 The factory suffered a _____ which _____ .

B Compare your ideas with a partner.

C Look at the video script. What are the missing words?

D Watch again and check your answers.

PRACTISE PRONUNCIATION

A Practise the conversations in pairs.

B Which words or phrases are difficult for you? Tell a partner.

C Watch again and listen to the words / phrases that are difficult to say.

Ask your teacher to stop the video.

Repeat the word(s) / phrases.

D In pairs, practise reading the dialogue again.

KARAOKE

Watch the karaoke version and look at the video script. Act out the karaoke lines in *italics*.

VIDEO SCRIPT

Conversation 1

- Ricky Ring, ring. Ring, ring. Hi. Fernanda?
- Fernanda Yeah.
- Ricky It's Ricky.
- Fernanda *Oh hello! What can I do for you?*
- Ricky I was just ringing ¹ _____ to discuss sales plans for the next few months.
- Fernanda Oh right. OK. *When did you have in mind?*
- Ricky Well, I'm free Monday morning and Thursday afternoon next week. Do either of those suit?
- Fernanda Monday's ² _____, but Thursday's possible. I've got an appointment downtown, but I should be back by one – two at the latest.
- Ricky *Well, let's say two to be* ³ _____. *I'll book the meeting room.*
- Fernanda OK. How are things going in your area, anyway?
- Ricky Well, I can't say we've been ⁴ _____.
- Fernanda No. It's the same for me. *There's been a definite downturn since last year.*
- Ricky It's the same for everyone. Until the housing market picks up it's going to be difficult to ⁵ _____.
- Fernanda I know. Still, we're going to have to do something or we'll all be laid off.
- Ricky Well, this is what we need to discuss on Thursday. *I'll email you the agenda later with some other stuff.*
- Fernanda OK.
- Ricky Are you going to the tennis tomorrow?
- Fernanda Tennis?
- Ricky Didn't you see the email? We've been invited to watch the tennis tournament they've got on this week. We have a corporate box apparently.
- Fernanda *I must've* ⁶ _____. *Are you sure I'm invited?*
- Ricky We all are! It's some kind of team-building day. I'm not sure why they're spending money on corporate events like that, but I'm happy to accept free food and drinks and to watch top players hitting balls at each other.
- Fernanda Absolutely. Is Ralph Christmas playing?
- Ricky I think he might be.
- Fernanda Well, I'd certainly be happy to watch him play.
- Ricky *Exactly. It'll distract us from the economic catastrophe.*
- Fernanda Well, you're easily distracted.
- Ricky ⁷ _____ !
- Fernanda OK, enough. Let's start again.

Conversation 2

- Ricky OK. Are we the same people?
- Fernanda No. You're a client this time, chasing up an order, OK?
- Ricky Yeah.
- Fernanda Ready?
- Ricky Ring, ring. Ring, ring.
- Fernanda Hello, Beautiful Kitchens, Fernanda speaking.
- Ricky Ah, hello. It's Richard Gomez.

- Fernanda Oh, hello Richard. How are you?
 Ricky ⁸ _____ ! *And I only came back from holiday yesterday!*
- Fernanda Oh, that's right. You were going on a safari in Kenya.
 Ricky Was I? Yes, the safari was wonderful. We saw giraffes and elephants
⁹ _____ .
- Fernanda That sounds great.
 Ricky Yes. I shot a lion and I have his head on my wall at home.
 Fernanda Really?
 Ricky Yes. I thought I might do the same to you!
 Fernanda Oh!
 Ricky *Yes, because I'm incredibly stressed, because the kitchens for the new flats that I ordered before my holiday haven't arrived.*
- Fernanda Oh dear.
 Ricky Oh dear! Is that ¹⁰ _____ ? The whole project is delayed now! Where are they?
 Fernanda Er ... there was a big fire in the kitchen factory and all our kitchens were destroyed!
 Ricky Really? That's unfortunate. But that's your fault. I need my kitchens now!
 Fernanda *Right. Well, let me speak to my boss and I'll*
¹¹ _____ .
- Ricky OK. But remember the lion!
 Fernanda Right. OK. I will. Bye.
 Ricky Bye.
 Fernanda I think I preferred your last character!