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**ANSWER KEY**

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**Unit 10****A**

	<b>Conversation 1</b>	<b>Conversation 2</b>
<b>To</b>	Moscow	St Petersburg
<b>Single or Return</b>	Single	Return
<b>Departure</b>	9.07	10.36
<b>Arrival</b>	1.20am	-
<b>Platform</b>	4	6
<b>How long</b>	42 hours	-
<b>Cost</b>	\$400.20	3,110 roubles

**D**

- 1 How can I help
- 2 is the next train
- 3 Tuesday morning
- 4 How much is it
- 5 Can I pay
- 6 Sign here
- 7 I want to go to
- 8 does it leave
- 9 OK, thanks
- 10 I went there

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**VIDEO SCRIPT**

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**Conversation 1**

Charlotte Hello, do you speak English?  
Jack Yes. How can I help?  
Charlotte I want to go to Moscow.  
Jack Single or return?  
Charlotte Single. What time is the next train?  
Jack 9.07.  
Charlotte What time does it arrive?  
Jack Tuesday morning at 1.20.  
Charlotte How long does the journey take?  
Jack 42 hours.  
Charlotte OK. How much is it?  
Jack \$400.20.  
Charlotte Can I pay by Amex?  
Jack No, sorry.  
Charlotte Visa?  
Jack Sure. Sign here.  
Charlotte What platform is it?  
Jack Four.  
Charlotte OK, thank you.

**Conversation 2**

Charlotte OK, let's change roles.  
Jack What's that?  
Charlotte I'm the ticket lady. It's my uniform! Yes. How can I help you?  
Jack I want to go to St Petersburg.  
Charlotte Single or return?  
Jack Return.  
Charlotte That is 3,110 roubles.  
Jack OK. Which platform?  
Charlotte Number six.  
Jack OK. Thanks. What time does it leave?  
Charlotte 10.36.  
Jack OK, thanks. Bye.  
Charlotte You don't say more?  
Jack Uh?  
Charlotte You ask how long it takes.  
Jack I know how long! I went there before!